

#### 236th AAS Virtual Meeting

AAS Meetings Team
March 18, 2020

AMERICAN ASTRONOMICAL SOCIETY

#### 236<sup>th</sup> AAS Meeting Goes Virtual

Considering the current global pandemic, the AAS has decided to cancel the face-to-face Madison meeting. As a result, we are proposing a virtual solution that will maintain the following components of our typical meeting:

- Plenary Sessions, Invited & Prize Talks
- Parallel Oral Sessions
- iPoster & iPoster Plus Sessions
- Exhibitors & Sponsors
- Town Halls, Division Meeting, Meeting-in-a-Meeting, Member Meeting
- Social Networking Opportunities

#### **Engagement is Key**

- Quality Content
- High Production
- Human Connection

#### **Evaluation of Virtual Meeting Platform Solutions**

Many suggestions were made from other societies, AAS leaders, vendors, online resources and more. Some are proprietary, some are open source. We have based our selection on the following criteria:

- 1. Service vendor fully engaged and can support their product
- 2. Compatibility access using various devices and operating systems
- 3. Innovation open standards and future upgrades
- 4. Configuration AAS branded and configurable for our needs
- 5. Security access controls as well as protecting member information
- 6. Performance scalability, reliability and cloud access
- 7. Reporting- real-time tracking, reports for analysis
- 8. Non-Proprietary integrates with current and future tools, modular
- 9. Ease of Use users are familiar with software

#### **Tools Evaluated**

#### We looked at the following tools and tested them against our criteria:

- ZOOM Webinars
- GoToWebinars
- 6Connex
- Google Hangouts
- Slack
- Run the World
- Hopin
- Hey Summit
- iPosters + iPoster Plus
- Hexafairs
- Remo
- Virtual Science Forum

- vFairs
- CTI Presentation Management
- Altspace VR
- WarpSpeed and Production Innovations
- Big Blue Button
- JITSI
- Clark Webinar
- Zapnito
- Intrado
- CommPartners
- GoExhibit

#### **Preliminary Solution**

#### Based on testing, recommendations, pricing, reliability and our 'gut'

- ZOOM Webinars
  - Plenary / Prize Talks
  - Oral Parallel Session (Special Sessions, MiMs, LAD, Contributed)
  - · Town Halls, Member Meeting
  - Press Room
- ZOOM Meetings
  - Committee Meetings
- iPosters with Chat
  - iPoster Sessions
- iPosters with ZOOM Meetings
  - iPoster Plus Sessions
- vFair
  - Exhibit Hall
  - Grad School Fair, Meet and Greets (CSWA, SGMA), Student Pavilion

Plenary Sessions
Invited & Prize Talks
Parallel Oral Sessions
Town Halls, Workshops
Division Meetings, MiMs, Member Meeting

#### **ZOOM Meetings vs. ZOOM Webinars**

Many of you are probably familiar with **ZOOM Meetings**. You usually have 1 host and they invite participants. Everyone can be seen, heard and share their screen.

**ZOOM Webinars** have a *Host* and *Participants* that control the meeting and present. The *Host* and *Participants* are seen, heard and control the screen. The *Attendees* can join the webinar via a URL, but they are not seen or heard. They may interact through Q&A and and answer polls initiated by the *Participant*.

#### How Does a ZOOM Webinar Work?

**Host, Co-Host, Participants and Audience Members** 

For this presentation let's associate the following ZOOM terms with AAS terms.

- Webinar = Session Room
- Host = Session Chair
- Co-Host = AAS Staff Volunteers
- Participants = Presenting Authors
- Audience = Attendees



#### How Does a ZOOM Webinar Work?

#### **Host, Co-Host, Participants and Audience Members**

- Talks are scheduled into a ZOOM Webinar just like a Room Location
- Participants are notified that they have been assigned a timeslot
- Participants will upload their presentation (Powerpoint, Keynote, Prezi, etc.) to central server running software
- Host and Co-Host are assigned to a specific ZOOM Webinar
- Online schedule will have a URL for each Session that points directly to the ZOOM Webinar taking the Attendee into the Webinar

	A	В	С	D	E
1	Physical Room Name	Session Chair Who is Managing Room	Email	Zoom Meeting ID	Zoom Meeting URL
2	B747	Clyde Tombaugh	aas236-room1@aas.org	123-456-7899	https://zoom.us/i/123456789
3	B777	Isaac Newton	aas236-room2@aas.org	334-667-4366	https://zoom.us/i/3346674366
4	B797	Annie Jump Cannon	aas236-room3@aas.org	553-663-4468	https://zoom.us/i/5536634468
5					
6					
7					
34					

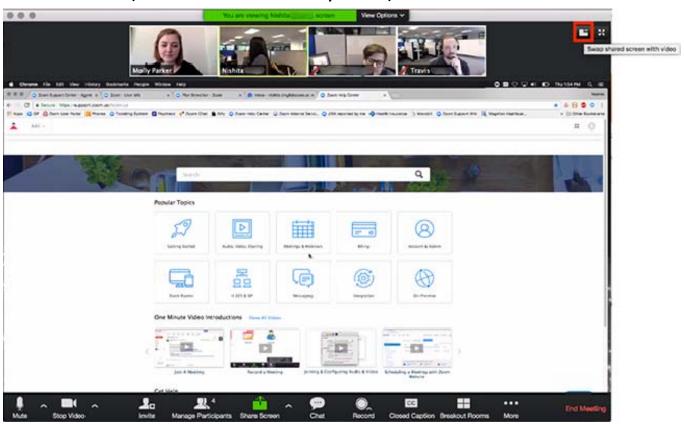


#### What does a ZOOM Webinar Look Like?

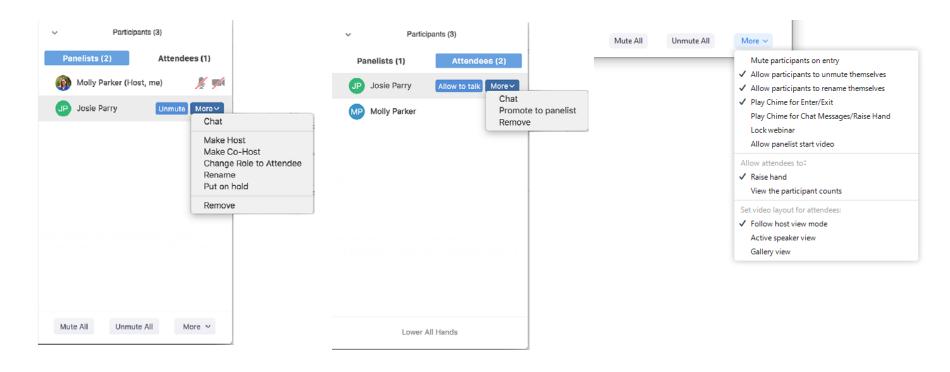
#### (Continued)

- Only the Host, Co-Host and Presenters can be seen, heard and control the screen presentation
- Attendees can send Q&A. Both the Host and Presenters can see Q&A.
- Attendees can 'upvote' Q&A
- Presenter can Poll the audience
- The Co-Host is present to assist the Host and Presenters with technical problems
- The entire Webinar is recorded and archived and can be viewed at a later time by attendees
- Hosts and Participants can contact attendees with any Q&A that was not addressed
- Real-time statistics and analytic reports are available

#### Attendee View (Can be controlled by Host)



#### **Host and Co-Host Controls**



#### Video Panelists

#### 25 Panelists



Panelists View

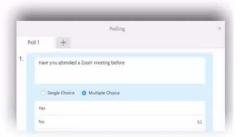


Attendee View

#### Promote Attendee to Panelist



#### Recording, Q&A and Polling





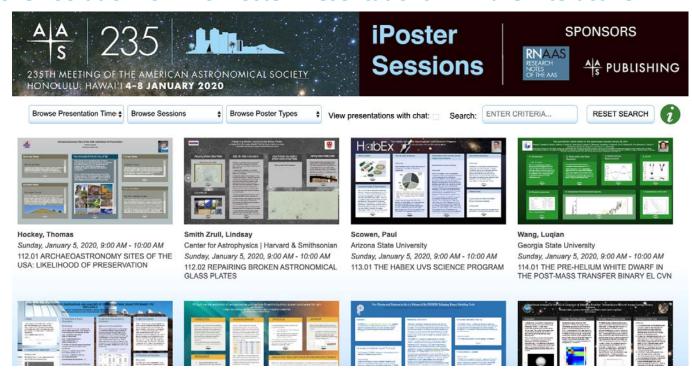
#### **ZOOM Requirements**

- Pro Account with Webinar Add-On
- Add the Number of Hosts = Number of Concurrent Sessions
- Add the Number Attendees for Each Session (100, 500, 1000, upto 10,000)
- Add storage for archiving sessions
- Pricing (these are estimates, can be negotiated)
  - Account
    - Pro Account \$14.99/monthly (includes 1 Host for meeting and 100 participants)
  - 5 Hosts with 500 attendees \$700/monthly
  - 1 Host with 1000 attendees \$340/monthly
  - 3 TB \$500/monthly (\$0.10/GB over) Unlimited is available.

### iPosters iPoster Plus

#### iPoster and iPoster Plus

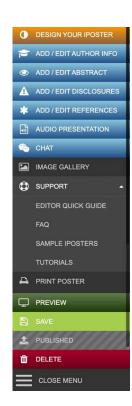
#### A Proven Solution for AAS iPoster Presentations – Amuze Interactive



#### iPoster and iPoster Plus

#### **Author Experience**

- Authors received portal login and password to create iPoster
- Variety of templates available to include unlimited content with:
  - High resolution graphics
  - HD Video
  - Audio
  - Narration
  - Weblinks
- Tutorials, online support and webinars prior to meeting
- iPosters include the ability to schedule chat
- iPoster Plus can be scheduled in a ZOOM Webinar

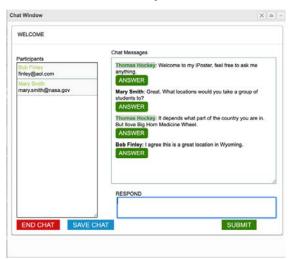


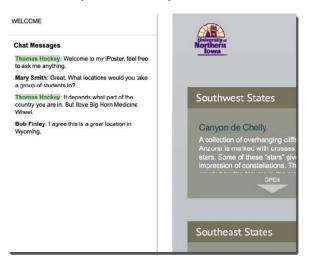


#### iPoster and iPoster Plus

#### **Attendee Experience**

- Attendees can access all the iPosters throughout the meeting
- Attendees can interact with the authors via chat
- Chambliss Competitors can be judged directly in the system





#### iPosters Requirements

- Create Webinar to train users on advanced features
  - Narration
  - HD Video
  - High Resolution Images (maximize screen size)
- Fee Structure
  - \$100 Setup
  - \$65 per iPoster
  - \$30/month hosting

# Exhibitors Grad School Fair Networking Events (CSMA, CSWA, SGMA)

#### **Exhibitors**

#### **Exhibitors Want to Connect with our Attendees**

- AAS exhibitors made up of:
  - Government Agencies
  - Space Missions
  - Current and Future Programs
  - Observatories
  - Publishers
  - Member Societies
  - Aerospace Companies or Astronomical Consultants
  - ~20% vendors (telescopes, domes, cameras, software, clothing, jewelry)
- They want to promote their latest projects and products
- They want to interact with the attendees



#### vFair for Exhibits and Fairs

#### **Good Solution for Exhibitors, Recruiters and Grad Schools**

- · Create a virtual environment that mimics our brand
- Setup a virtual hall with booths



# PRE-EVENT PREPARATION SETUP A VIRTUAL HALL WITH BOOTHS AAPPENDED AAPPENDED

Simulate a Live Tradeshow by setting up Custom Virtual Booths for each participating exhibitor.



#### **Exhibitors**

#### **Create a Custom Experience**

- Create a custom designed Virtual Booth to convey information and deliver value. Design your own branded look with:
  - Images
  - Videos
  - Presentations
  - Documents
- Create a searchable resource library with:
  - Display Product Line-up
  - Documents
  - Videos
  - Content of other types



#### Attendees in Exhibit Hall

#### **Make Meaningful Connections with Exhibitors**

- Just like in an actual Tradeshow, the online event has a dedicated information booth to orient and guide users to booths of interest
- Visitors can access Virtual booths where they can view, download & browse content like brochures, images and videos. They can then save interesting items to a Virtual Briefcase that they can download later.
- Attendees can start meaningful conversations with exhibitors using text,
   audio and video chat, in a 1:1 chat or group chat setting
- Gamify to encourage participation attendees can collect points for prizes

#### What Do We Need from vFairs

- Single Event License \$9,950 (can be negotiated)
  - 20 Booths (\$250 additional)
  - 5 Webinars (their own software, not ZOOM)
  - Live 1 Day (\$500/extra day)
  - On Demand Hosting (\$500/extra month)
  - Custom Landing Page & Registration Page
  - Customer Service
  - Dedicated Event Manager
  - Setup for All Chat, Content and Webinar Tools

## Sponsorship Advertising

#### **Sponsors**

#### **How Can We Continue to Support our Sponsors and Generate Revenue?**

- Sponsors offer virtual meeting scholarships to students.
- Webinar Sponsorship with Opportunities to Present a few Slides
- Advertisement Slide Prior to Session Start
- Targeted Promotional Emails
- Logo Placement in Online Program and Banner Ads
- Offer Sponsor & Exhibitor Only Webinars to do special promotions and product demonstrations. Attendees can receive special incentives to attend.



#### Challenges

#### We anticipate several hurdles, but not insurmountable

- Create a single landing page that links all these tools
  - Options: 6Connex, vFair or Build our Own
- Restrict registrants with Single Sign On
  - ATS iMIS Reseller has several solutions Bridge to ZOOM Webinars
  - Zoom has user authentication based on registrant list file upload
- Manage expectations while keeping costs low
- Recognize that everyone is trying to do the same thing and we are competing against some big players for expertise, bandwidth and time
- With everything that is going on, will our members get on board for this summer?

#### **Next Steps**

#### Fine tune the details, delegate tasks and work together

- Project Manager: Rita Braxton, Senior Meetings Manager
- Continue research, conversations and attend other virtual meetings
- Determine timeline: 10 weeks (proposed "go live" date: 5/31 6/4/20)
   Revise Deadlines (Abstracts, Registrations, Exhibits)
- Contract with appropriate vendors
- Create live demos of each system for AAS
- Document processes for submissions, online program, access, etc.

#### **Next Steps**

#### Fine tune the details, delegate tasks and work together

- Determine abstract and registration timelines
- Determine fees for registration, exhibits and sponsorship
- Determine fees for post meeting archive access
- Create training videos for hosts, presenters and attendees
- Marketing plan via direct email, social media, website, paid ads
- Communicate, communicate and communicate some more with members
- Host the 1st AAS Virtual Summer Meeting

#### **Questions?**

#### **AAS Meetings Team**

Elizabeth Scuderi, Director of Meeting Services
Rita Braxton, Senior Meetings Manager
Sherrie Brown, Science Program Administrator
Jasmine Lathon-Gordon, Meetings Coordinator
Crystal Tinch, Marketing & Communications
Zuzana Kelyman, Registrar & Database
Debbie Kovalsky, Director of Exhibits & Development